

# Accessibility Statement

Medspa S.r.l. is committed to making its website accessible in compliance with Law No. 4 of January 9, 2004.

This accessibility statement applies to: <https://www.miamo.com/>

## Compliance Status

### Partially compliant

This website is partially compliant with the requirements of Appendix A of the UNI CEI EN 301549 standard due to the non-conformities listed below.

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## Non-accessible Content

The following content is not accessible for the reasons described below.

### Failure to comply with Law No. 4 of January 9, 2004

- **Requirement 9.1.1.1 – Text Alternative:** Many images and non-text content (including icons and product images) lack adequate or any text alternatives.
  - **Requirement 9.1.3.1 – Info and Relationships:** On several pages, the hierarchical structure of headings is not respected (e.g., missing H1, multiple H1s, or skipped heading levels). In addition, some form fields are not properly associated with their respective labels.
  - **Requirement 9.1.4.3 – Contrast (Minimum):** The contrast ratio between text color and background color does not meet the minimum required level in several interface components, such as informational texts and links.
  - **Requirement 9.2.4.4 – Link Purpose (In Context):** The purpose of many links is not understandable from the link text alone (e.g., generic links like “Learn more”) or consists solely of icons without descriptive text labels.
  - **Requirement 9.3.1.1 – Page Language:** The default language of some pages is not declared in the *lang* attribute of the code.
  - **Requirement 9.3.3.2 – Labels or Instructions:** In several site forms (e.g., contact form, newsletter), labels or instructions are missing or not programmatically associated with the input fields.
  - **Requirement 9.4.1.2 – Name, Role, Value:** Some user interface components, such as buttons and iframes, lack an accessible name describing their function. This includes icon buttons without descriptive text and iframes (e.g., videos) missing a *title* attribute.
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## Drafting of the Accessibility Statement

This accessibility statement was drafted on **June 30, 2025**.

The information contained in this statement was obtained through a **self-assessment** carried out directly by the service provider.

The statement was last reviewed on **June 30, 2025**.

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## **Feedback and Contact Information**

To report accessibility issues or request information and content excluded from the scope of the directive, please use the following email address:

**customerservice@medspa.it**

When submitting your report, please include:

- Full name
  - URL of the web page concerned
  - A clear and concise description of the issue encountered
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## **Procedure for Submitting Reports to AgID**

In case of an unsatisfactory response or no reply within thirty days of notification or request, the user may submit a report through the following link:

<https://www.agid.gov.it/en>

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## **Website Information**

1. Website publication date: **December 22, 2023**
2. Usability tests performed: **Yes** (Wave, Screamingfrog)
3. CMS used for the website: **Magento**